

## EBU Tournament Review

**Event:** Northern Year End **Date:** 28.12.14 **Venue:** Dunkenhalgh Hotel  
**TD's:** Stuart Davies, Phil Godfrey, Rob Turner

### Did you enjoy the event?

Very much  **Yes**  **No**

### In principle how likely are you to enter this event again (assuming same format etc)

Definitely would  **Probably**  **Unlikely**  **Not**

**Reasons for would not:** Venue cold, poor food and service x 2

### Please mark only the aspect of the event which were 'excellent' and those which 'require improvement'

Excellent		Improvement
<input type="text" value="8"/>	<b>Venue</b>	<input type="text" value="30"/>
<input type="text" value="23"/>	<b>Playing conditions</b>	<input type="text" value="13"/>
<input type="text" value="19"/>	<b>Schedule</b>	<input type="text" value="11"/>
<input type="text" value="27"/>	<b>Competition format</b>	<input type="text" value="3"/>
<input type="text" value="32"/>	<b>Directors/Organisation</b>	<input type="text" value="3"/>
<input type="text" value="0"/>	<b>Catering/refreshments</b>	<input type="text" value="45"/>
<input type="text" value="23"/>	<b>Pre-congress service</b>	<input type="text" value="2"/>

### Would you have preferred (choose any which apply):

**Earlier start**  **Earlier finish**  **Longer intervals**

**Later start**  **Later finish**  **Shorter intervals**

**Total Returns**   
**Number of attendees**

### Comments

Restaurant service absolutely shambolic on first evening x13  
 Hotel treated players like they were on a 'tour' not as individuals x6  
 Restaurant could not cope with large number all wanting to eat at same time x7  
 Either roasting hot or freezing cold at venue x5  
 Frequently no supplies of drinking water in the playing room x4  
 Much prefer the Blackpool Hilton x4  
 The service did improve slightly by the end of the event x4  
 Prefer Blackpool as a location as there is a choice of hotels, shops nearby and walks x3  
 Feel that EBU/BO should liaise more with hotel to explain what is needed x2  
 Hotel staff were very friendly and tried to be helpful but very disorganised x3  
 Congress host could have done more to sort out the problems x2  
 Would like a one day Swiss Pairs x1  
 Ladies toilets in need of refurbishment (locks, dryers, flush etc) x1  
 Poor housekeeping in bedroom x1  
 Stairs dangerous, steps unmarked with poor lighting x1  
 Like the hotel location (but not the hotel) x1  
 EBU should put on website what, if any refreshments are available x1  
 Phil Godfrey very good x1