

## EBU Tournament Review

**Event:** Seniors Congress **Date:** 06.11.15 **Venue:** Birmingham Airport  
**TD's:** Robin Barker, Stuart Davies, Barrie Partridge, Richard Banbury, John and Mags Pyner,

### Did you enjoy the event?

Very much  **Yes**  **No**

### In principle how likely are you to enter this event again (assuming same format etc)

Definitely would  **Probably**  **Unlikely**  **Not**

### Reasons for would not:

Please mark only the aspect of the event which were 'excellent' and those which 'require improvement'

Excellent		Improvement
<input type="text" value="22"/>	<b>Venue</b>	<input type="text" value="35"/>
<input type="text" value="41"/>	<b>Playing conditions</b>	<input type="text" value="18"/>
<input type="text" value="42"/>	<b>Schedule</b>	<input type="text" value="15"/>
<input type="text" value="49"/>	<b>Competition format</b>	<input type="text" value="8"/>
<input type="text" value="56"/>	<b>Directors/Organisation</b>	<input type="text" value="10"/>
<input type="text" value="6"/>	<b>Catering/refreshments</b>	<input type="text" value="54"/>
<input type="text" value="37"/>	<b>Pre-congress service</b>	<input type="text" value="10"/>

### Would you have preferred (choose any which apply):

Earlier start  Earlier finish  Longer intervals

Later start  Later finish  Shorter intervals

**Total Returns**   
**Number of attendees**

### Comments

Arrangements for evening buffet a complete scrum - not enough catering or bar staff x10  
 Very poor organisation for check-in - rooms not available on arrival x7  
 Do not agree with having to pay a £5 parking fee x7  
 Hotel could not cope with the numbers for dinner - perhaps two sittings would be better x6  
 Lighting could be better x4  
 Hotel service and organisation appalling - would not like to play event here again x3  
 Apparently there was a curry available with an offer on wine - why were we not notified of this x3  
 Bar prices too high x3  
 Food poor and not hot enough x3  
 Hotel dire x2  
 Another venue needed x2  
 The EBU should have allowed for Remembrance Sunday and started at 11.15 x2  
 The lunches were not available at 1.00pm x2  
 EBU should arrange for refreshments to be available prior to start of play x1  
 Did not seem to have been any communication between hotel and EBU re timings of meals and breaks x1  
 Not enough information given prior to event on catering and parking arrangements x1  
 TD's need to smarten up - one looked like he had just got out of bed x1

Excellent host - should do more events	x1
The cost of event ridiculous and no prizes	x1
In France event would be 50% cheaper, with coffee and wine included and prizes	x1
TD's were not prepared for triangle match	x1
There were no TD's in the room on Friday afternoon when called to table	x1
Nine matches Saturday too much	x1