

## EBU Tournament Review

**Event:** Harrogate Spring Congress **Venue:** Majestic Hotel  
**TD's:** Stuart Davis, Helen Barr, Janet Hempson, Chris Benneworth, Nicole Cook,  
 Phil Godfrey, Barrie Partridge, Rob Turner

<b>Pre-Congress</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
Advice, information ease of entry	42	28	7	0	0
Ease of booking accommodation	20	19	4	1	2
<b>Congress</b>	<b>Too early/short/few</b>		<b>Right</b>	<b>Too late/long/many</b>	
Start/Finish time	3		51	32	
Session intervals	10		59	19	
Number of boards	19		69	0	
<b>Tournament Directors</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
Professionalism	44	24	12	8	5
<b>Playing Conditions</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
Space and Accessibility	25	27	18	10	4
Lighting	4	16	24	26	18
Temperature	1	12	9	21	48
<b>Hotel/Congress Centre</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
Accommodation	2	12	4	3	7
Catering	5	10	6	7	8
Value for money	0	5	14	12	14
<b>Overall Congress</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
Ambience	19	35	18	10	3
Value for money	3	14	32	20	21

<b>Total Returns</b>	<b>96</b>
<b>Total number of Players</b>	<b>349</b>

### Comments

Unbelievably cold in hotel	x38
Lighting very poor	x14
Sunday - would prefer one long break rather than two short ones	x6
Relocate event back to Cairn Hotel	x6
Should not have to have search lights blinding players	x5
EBU staff very professional and courteous (esp Helen)	x5
Event seemed to be badly organised this year	x4
Disabled facilities poor (2 disabled rooms booked and not available on arrival, 1 disabled room had door that would not lock so moved to another room without facilities at 11.45)	x4
Prefer to play during day and leave evening free	x4
Tempo of play too slow despite the clocks	x3
With the price of entry teas and coffees should be included	x3
Toilets not cleaned all day Saturday	x3
Not reasonable to expect players to sit-out for over an hour - there should be a stand-by pair	x2
Start earlier on Friday evening	x3
Results board situated by drinks table caused congestion - two display areas needed	x2
Should not have to play bridge wearing hats and scarves	x2
No time to go out and eat on Sunday	x2
Swiss Pairs scored in two different rooms giving unfair results - should be scored overall	x2
Will not come to this venue again	x2
Hotel expensive and catering very poor	x2
Room service very poor - food arrived cold and inedible	x2

More rubbish bins needed	x2
Totally unacceptable as a venue	x2
Australian movement would be less chaotic	x1
Relay in wrong place in Pre-Congress Pairs	x1