EBU Tournament Review

Event: Spring Bank Holiday - Teams **Venue:** Carrington House

TD's: Gordon Rainsford, Matt Johnson, Robin Barker, Nicole Cook, Eddie Williams, Kathy Williams, Steve Foster, Colin Simcox

	Ch Pairs	Sw Prs	Sw Teams
Which events did you play in?	15	15	39

	Own	+Partner	Team
Whose feedback are you giving?	17	6	3

	Yes	No
Did you stay at venue?	13	17

Approx travel time to venue	**30**	**60**	**90**	**120**	**150**	**180**
	3	3	5	4	2	2

Pre-Congress	**5**	**4**	**3**	**2**	**1**
Advice, information ease of entry	14	21	0	2	0
Ease of booking accommodation	4	17	0	0	0
Hotel/Congress Centre	**5**	**4**	**3**	**2**	**1**
Welcome, check-in	0	8	12	0	0
Accommodation	0	9	7	3	3
Catering	0	6	15	5	1
Value for money	0	5	14	6	4

Congress	**Too early/short/few**	**Right**	**Too late/long/many**
Start/Finish time	0	28	10
Session intervals	0	17	24
Number of boards	2	35	0

Tournament Directors	**5**	**4**	**3**	**2**	**1**
Professionalism	12	21	6	2	0
Timekeeping	11	14	14	1	0
Playing Conditions	**5**	**4**	**3**	**2**	**1**
Space and Accessibility	6	20	8	4	1
Lighting	5	11	7	12	4
Temperature	0	7	15	9	8
Overall Congress	**5**	**4**	**3**	**2**	**1**
Ambience	0	19	17	1	2
Value for money	0	4	21	3	10

Total Returns	**46**
Number of attendees	224

Change in timings so Sun 11.30 to 8.15?	**5**	**4**	**3**	**2**	**1**
	2	3	2	4	21

Comments

Shorter breaks	x4
Ladies loos need maintenance - doors have not locked for years	x3
Very expensive	x2
Earlier finish for drive home	x2
Better to start Monday at 11.00	x2
Suggested playing times do not work for those travelling from home	x1
Do not change times	x1
One hour break sufficient (not two)	x1
Breaks were absurd for dining in the Championship Pairs	x1
No point in holding event at relatively more expensive seaside location if there is no time to enjoy the surroundings	x1
No windows and lighting poor	x2

One break only after four matches	x1
Too warm	x1
Perfect	x1