

EBU Tournament Review

Event: Bridge Overseas Lisbon Congress **Date:** 02.02.17 **Venue:** Real Palacio, Lisbon
TD's: David Jones, Marilyn Jones, Neil Morley

Did you enjoy the event?

Very much **Yes** **No**

In principle how likely are you to enter the Overseas event again (assuming same format etc)

Definitely would **Probably** **Unlikely** **Not**

Reasons for would not:

Please mark only the aspect of the event which were 'excellent' and those which 'require improvement'

Excellent		Improvement
<input type="text" value="20"/>	Venue	<input type="text" value="18"/>
<input type="text" value="20"/>	Playing conditions	<input type="text" value="5"/>
<input type="text" value="29"/>	Schedule	<input type="text" value="5"/>
<input type="text" value="32"/>	Competition format	<input type="text" value="3"/>
<input type="text" value="40"/>	Directors/Organisation	<input type="text" value="1"/>
<input type="text" value="6"/>	Catering/refreshments	<input type="text" value="28"/>
<input type="text" value="30"/>	Pre-congress service	<input type="text" value="5"/>

Would you have preferred (choose any which apply):

Earlier start **Earlier finish** **Longer intervals**

Later start **Later finish** **Shorter intervals**

Total Returns
Number of attendees

Do you plan on attending Halkidiki, October 2017?

Yes	No	Maybe
<input type="text" value="6"/>	<input type="text" value="16"/>	<input type="text" value="13"/>

Would you like us to consider another city break in the near future?

Yes	No	Maybe
<input type="text" value="21"/>	<input type="text" value="4"/>	<input type="text" value="10"/>

Comments

- Lifts out of service for couple of days - not ideal x9
- Thought the food was mediocre x8
- Did not feel that the hotel was of a 5* standard x7
- Reception poorly organised with long delays on check-in x3
- Food was not hot and plates were cold x3
- The hotel was expensive considering the quality of the food x2
- Long queues for breakfast x2
- Better information on meal arrangements would have been helpful x2
- Had a 40 minute wait for omelette at breakfast x2
- The lounge and bar area too small for the numbers x1

Enjoyed Lisbon but the hotel was poor	x1
Would have liked hotel with swimming pool	x1
Keep the February event at a winter sun venue	x1
Thoroughly enjoyed as a first timer at one of these overseas events	x1
Very enjoyable friendly event	x1
Thought the event was too long, would have preferred a long weekend	x1
A map of Lisbon would have been helpful	x1
Missed the first evening and welcome meeting so missed information on excursions etc	x1
Would like another city break if compact city with good travel systems	x1
Prefer a resort holiday	x1
Did not feel that the Bridge Overseas rep added anything to the experience	x1