

EBU Tournament Review

Event: Ranked Masters Pairs **Date:** 24.02.18 **Venue:** Mercure Daventry
TD's: Neil Morley, Dan Cardnell, Phil Godfrey, Phil Green, Rob Turner, Nick Woosnam

Did you enjoy the event?

Very much **Yes** **No**

In principle how likely are you to enter this event again (assuming same format etc)

Definitely would **Probably** **Unlikely** **Not**

Reasons for would not:

Please mark only the aspect of the event which were 'excellent' and those which 'require improvement'

| Excellent | | Improvement |
|---------------------------------|-------------------------------|---------------------------------|
| <input type="text" value="22"/> | Venue | <input type="text" value="22"/> |
| <input type="text" value="16"/> | Playing conditions | <input type="text" value="33"/> |
| <input type="text" value="25"/> | Schedule | <input type="text" value="16"/> |
| <input type="text" value="29"/> | Competition format | <input type="text" value="13"/> |
| <input type="text" value="30"/> | Directors/Organisation | <input type="text" value="10"/> |
| <input type="text" value="17"/> | Catering/refreshments | <input type="text" value="19"/> |
| <input type="text" value="24"/> | Pre-congress service | <input type="text" value="3"/> |

Would you have preferred (choose any which apply):

Earlier start **Earlier finish** **Longer intervals**

Later start **Later finish** **Shorter intervals**

Total Returns
Number of attendees

Comments

- Venue freezing cold x24
- Not enough entrants x6
- One pair was moved up and then there was a withdrawal resulting in long sit-out x6
- Apalling bullying behaviour from one player which should be dealt with - spoilt others enjoyment of the event x5
- Not enough food available Sunday lunchtime and a very poor choice x4
- Would not play if held at this hotel again x3
- Hotel was awful and food and service poor x4
- Think that we should be refunded for 1 1/4 hours sit-out x2
- Hotel staff need to work on their manners x2
- Earlier start Sunday x1
- Badly organised - would have been better to combine sections to have a larger field x1
- No timetable provided x1
- Why cant EBU email players night prior to event with timings x1
- Should explain better on the website how green points are awarded for this event x1
- 35 boards are too much without a break x1
- Accoustics in one of the rooms were such that you could hear every word spoken clearly x1
- A 20 minute break on Sunday would be sufficient - assuming the catering could cope! x1

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| Playing room too small | x1 |
| Dinner scheduled for 17.30 but most of the food did not arrive until 18.15 | x1 |
| As well as it being cold there was no hot water in room | x1 |
| Room was so cold that could not face a shower! | x1 |
| Only one lightbulb out of four working in bedroom - reception unable to help | x1 |
| Do not feel Bridge Overseas do a particular good job with the hotels | x1 |
| Tea and Coffee was £1 on arrival - great. But £3 thereafter! | x1 |
| Thoroughly enjoyed the event | x1 |