

EBU Tournament Review

Event: Summer Seniors Congress **Date:** 06.07.18 **Venue:** Devonshire Pk
TD's: Eddie Williams, Paul Gibbons, Phil Green, Colin Simcox, Kathy Williams

Did you enjoy the event?

Very much Yes No

In principle how likely are you to enter this event again (assuming same format etc)

Definitely would Probably Unlikely Not

Reasons for would not:

Please mark only the aspect of the event which were 'excellent' and those which 'require improvement'

Excellent		Improvement
<input type="text" value="9"/>	Venue	<input type="text" value="65"/>
<input type="text" value="9"/>	Playing conditions	<input type="text" value="57"/>
<input type="text" value="27"/>	Schedule	<input type="text" value="27"/>
<input type="text" value="37"/>	Competition format	<input type="text" value="20"/>
<input type="text" value="44"/>	Directors/Organisation	<input type="text" value="22"/>
<input type="text" value="17"/>	Catering/refreshments	<input type="text" value="30"/>
<input type="text" value="37"/>	Pre-congress service	<input type="text" value="4"/>

Would you have preferred (choose any which apply):

Earlier start Earlier finish Longer intervals

Later start Later finish Shorter intervals

Total Returns
Number of attendees

Comments

Playing room was cramped with low ceiling - meant it was noisy and oppressive x13
 Basement venue much too hot x13
 Not a venue to be repeated please x12
 Teams a shambles, TDs disorganised, assignments and table numbers confusing x8
 TD were excellent given the situation x7
 Prefer to have the evenings free for dinner x5
 Probably the worst congress venue ever played in x5
 Unfriendly security staff who were not helpful with access. When time to leave gates were closed meaning a longer walk to cars x4
 No idea where the venue was or how to access it - no signage x4
 2 silly breaks not needed - it is then a rush to get back from dinner x3
 Why not stagger the break times in the different events x2
 Far too expensive x2
 Never said this before but feel that we should be given a partial refund for this event x1
 The numbers were known beforehand, surely playing areas could have been worked out better x1
 Absolutely awful - the EBU Chairman (who was present) should have apologised x1
 Overpriced for the venue offered and services provided x1

Where were the disabled loos?	x1
No restaurants close by for those with mobility issues and with such a short break	x1
No scoring booklets available until after the fifth match	x1
Could have been a bit flexible with the timings as England were playing in World Cup	
Not suitable for OAP's with no car park close by	x1
The sandwiches had run out by 2.00pm	x1
Think that most of the complaints received are just down to the weather	x1