

**Subject:** Windows - sound issue on RealBridge

This is a suggested solution to a problem some Windows users experience with not being able to be heard by the other players at the table. You will only need to do it once.

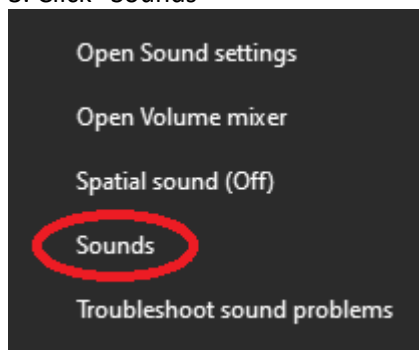
### Disabling exclusive access to your microphone and speakers

1. Make sure your speakers/headphones/microphone are all plugged in, as they would be when using RealBridge.

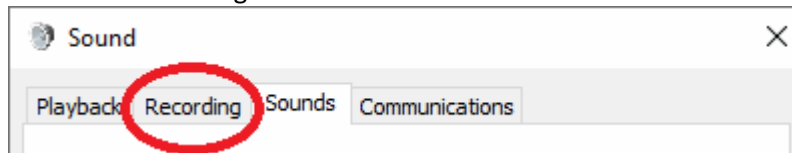
2. In the tray at bottom right, right-click the speaker icon



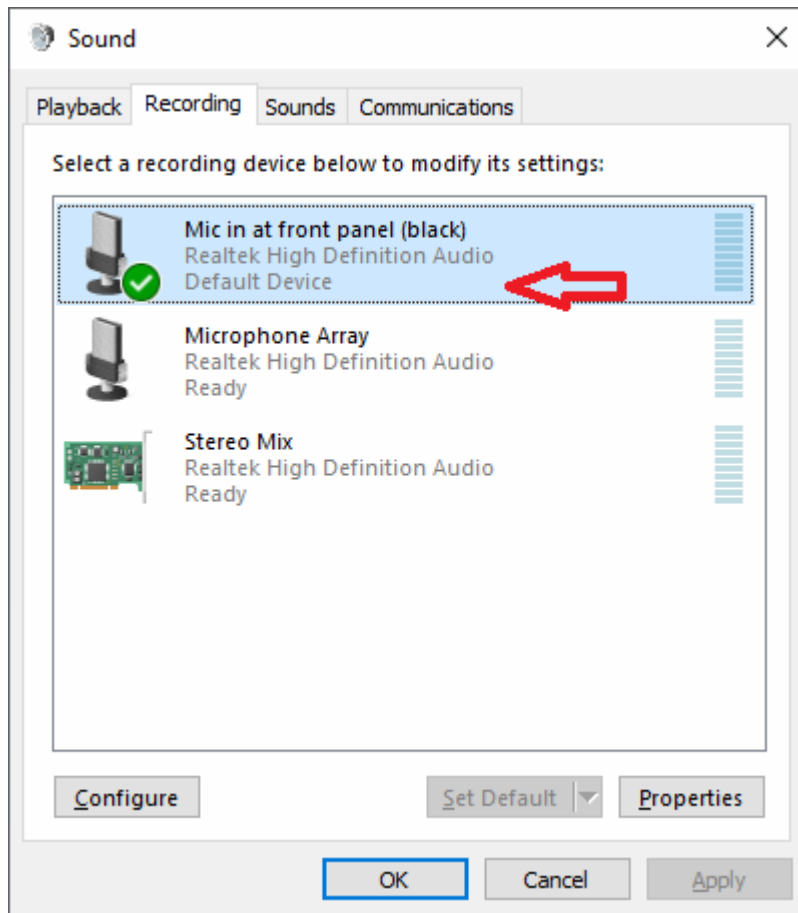
3. Click "Sounds"



4. Select "Recording"

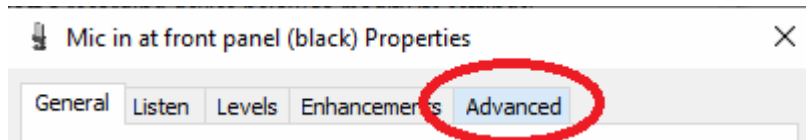


5. Click on the microphone that you use. If you have more than one, it will be the one labelled "Default Device"

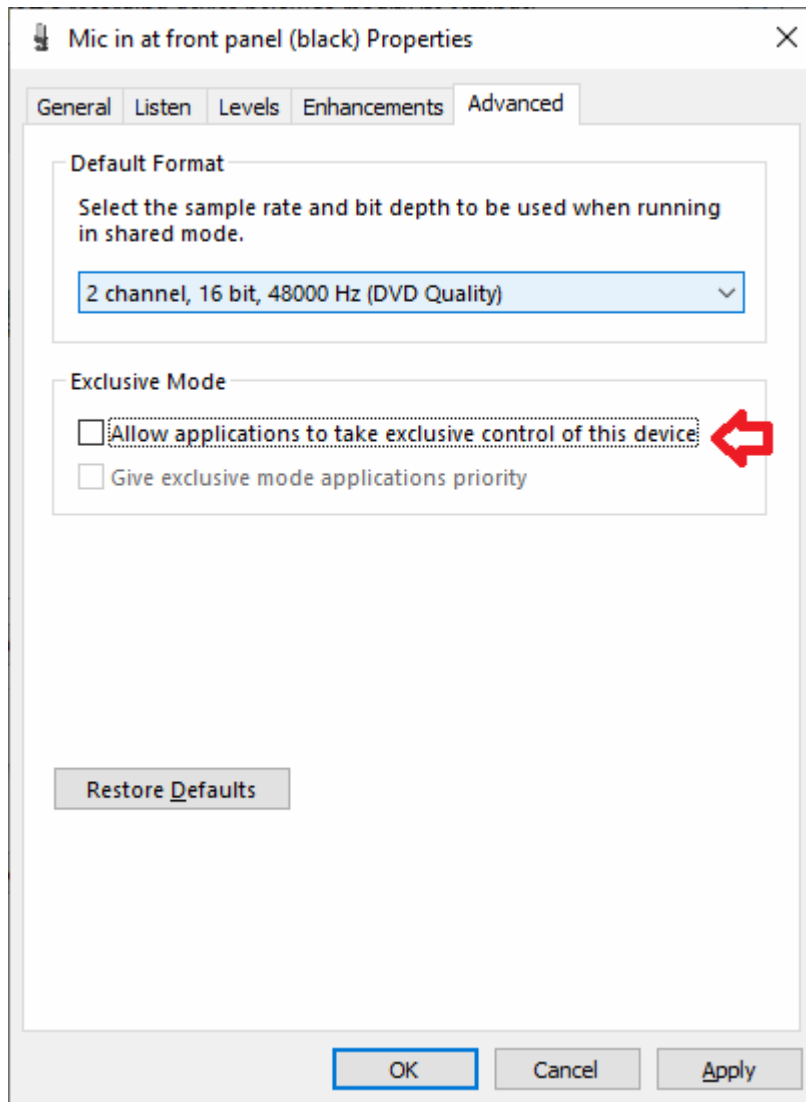


6. Click "Properties"

7. Select the "Advanced" tab

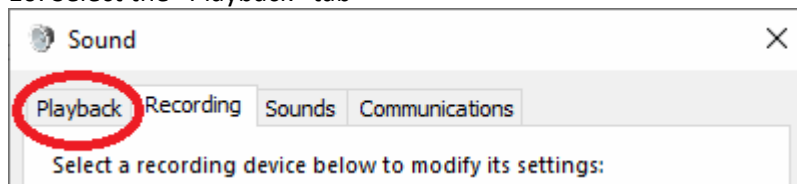


8. Untick "Allow applications to take exclusive control of this device".



9. Click OK. You are now back at the “Sound” dialog box.

10. Select the “Playback” tab



11. Repeat steps 5-9, this time for your speakers or headphones.

12. Click OK to close the “Sound” dialog box.