

EBU Privacy Policy

The term “English Bridge Union” or “us” or “we” refers to the owner of the website whose registered office is English Bridge Union, Broadfields, Bicester Road, Aylesbury, Bucks, and HP19 8AZ. The term “you” refers to the user or viewer of our website.

This privacy policy sets out how the “English Bridge Union” uses and protects any information that you give the “English Bridge Union” when you use this website.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

We may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from **20 October 2012**.

What we collect

We may collect the following information:

- name
- contact information including email address
- demographic information such as post code, preferences and interests

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may occasionally send promotional email about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- We may use the information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

We are committed to ensuring that any payment that you make on our site is protected against unauthorized disclosure and to this end we use Thawte SSL certificate to offer secure communications by encrypting all data to and from the site. Thawte has checked and verified the company registration documents and the site's registered domain name. Once an e-business has

obtained a Thawte SSL certificate, Thawte supplies the customer with the Thawte Trusted Site Seal to upload onto their website. By clicking on the Thawte Trusted Site Seal, visitors will get real-time confirmation of the validity of the certificate on the web server that they are connected to.

How we use cookies

Cookies are small text files that your browser saves to your computer and which help it to remember who you are, for example when saving your user preferences between visits. A comprehensive description of how they work can be found at the BBC web page on the subject.

The EBU uses a small number of cookies on www.ebu.co.uk to facilitate certain features and to help us provide a better service. Some of the uses include:

Remembering your user name and password so you don't have to log into the members area (<https://www.ebu.co.uk/members/>) with each new visit.

Compiling visitor statistics so that we know which pages are popular and which ones aren't getting the audience they should.

Some of our third-party features, such as embedded Youtube videos, the Paypal button in our events booking area and the Twitter widget on this page (<http://www.ebu.co.uk/general/social.htm>) set a cookie.

If you do not want our website to save cookies then please disable them in your browser settings. You should still be able to view most of the pages without any noticeable loss of service. Instructions for how to do this will vary from browser to browser but there is a long list at aboutcookies.org (they even include a delicious recipe for making your own!).

Links to other websites

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for promotional purposes

If you decide you do not want us to contact you, you can amend your preference any time by clicking here

<https://www.ebu.co.uk/members/> or via email to dataprotection@ebu.co.uk quoting your EBU Number.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law. We may use your personal information to send you promotional information about third parties which we think you may find interesting unless you have informed us otherwise.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to English Bridge Union, Broadfields, Bicester Road, Aylesbury, Bucks HP19 8AZ.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Terms and Conditions of Website Usage

Welcome to our website. If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern English Bridge Union's relationship with you in relation to this website.

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The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website.
- Unauthorised use of this website may give to a claim for damages and/or be a criminal offence.
- From time to time this website may also include links to other websites.

These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).

Your use of this website and any dispute arising out of such use of the website is subject to the laws of England and Wales.

In certain parts of our website we provide facilities to download files. It is your responsibility to check and satisfy yourself that files transferred from our website is free from viruses and compatible with your computer